

MIT Consulting Services

BIGFIX PATCH MANAGEMENT

Interstates provides a scalable solution for plant floor systems utilizing customizable patch management software. This solution enables patch management on your schedule.

SYMANTEC ANTIVIRUS SERVICE

Interstates provides a scalable antivirus solution for plant floor systems. This product includes centralized management as well as automated alerts and notifications.

ASSET MANAGEMENT SERVICE

Interstates has developed a web-based asset tracking application to manage plant floor devices and software. This application tracks software, hardware, warranty dates, and many other items providing accurate tracking of your systems.

CONTROL SYSTEMS ACTIVE DIRECTORY DOMAIN

Interstates has many years of experience with plant floor active directory domains. Our knowledge of plant floor applications and hardware enable us to utilize these tools to provide better security and manageability of plant floor systems.

CONTROL SYSTEM AUDIT CONSULTING

Interstates provides auditing of plant floor systems and processes. We also provide assistance with implementation of action plans, resolving any issues that many threaten plant floor availability, reliability, and security.

IMPLEMENTATION SERVICES

Interstates has extensive design and implementation of many manufacturing IT Solutions. These include SCADA systems, database and application servers, thin clients, network architecture, and more.

SERVICE LEVEL AGREEMENTS

Interstates provides a variety of services managed with Service Level Agreements, and all services can be customized to each site's unique needs. Included services range from remote monitoring to full-service management.



AVAILABLE SERVICES

- Technical Support
- Installation and Setup
- Remote Monitoring
- Maintenance
- Control System Audit Consulting
- Infrastructure Design
- Software Support
- Hardware Support
- Change Management
- Disaster Recovery
- Patch Management
- Antivirus Management
- Backup & Imaging
- Asset Tracking
- Standardization
- Documentation
- Training Services
- User Management

MANUFACTURING FOCUS

Interstates understands your need for safety, security, and 100% uptime. Our Manufacturing IT (MIT) team bridges the gap between plant floor automation and information technology.

COMPETITIVE SOLUTIONS

We strive to provide scalable solutions for a broad base of manufacturing infrastructure systems, specifically in high-priority areas of your business.

TECHNICAL SUPPORT

Interstates will always be there, ready to assist with our global, 24/7 technical support. In addition to our implementation services, we provide professional remote monitoring and support.

INTERSTATES

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